

**HOUSE . . . . . No.**

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**The Commonwealth of Massachusetts**

PRESENTED BY:

**Bradford R. Hill**

*To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:*

The undersigned legislators and/or citizens respectfully petition for the passage of the accompanying bill:

An Act relative to accessible electronic information technology for persons with disabilities.

PETITION OF:

NAME:

DISTRICT/ADDRESS:

Bradford R. Hill

4th Essex

Bruce E. Tarr

[SIMILAR MATTER FILED IN PREVIOUS SESSION  
SEE HOUSE, NO. 3203 OF 2007-2008.]

## The Commonwealth of Massachusetts

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In the Year Two Thousand and Nine

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### AN ACT RELATIVE TO ACCESSIBLE ELECTRONIC INFORMATION TECHNOLOGY FOR PERSONS WITH DISABILITIES.

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority  
of the same, as follows:*

1           That each division and agency of the Commonwealth of Massachusetts be directed to activate  
2 all TTY Messaging – ideally for each active mailbox, but in the minimum assigning at least one TTY  
3 enabled mailbox for each member’s office and administrative unit of government;

4           Any work group that employs or may employ individuals with visual impairments should be  
5 required to download and install helper applications that allow individuals who are blind or who have  
6 visual impairments to work job functions that require the perception of information that is only visually  
7 discernable on a telephone;

8           Any agency of the Commonwealth of Massachusetts that employs Interactive Voice Response  
9 self-service applications should be required to include prompts that allows individuals who use TTY’s to  
10 communicate over the phone to access the self-service applications.