

**HOUSE . . . . . No.**

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**The Commonwealth of Massachusetts**

PRESENTED BY:

**Ronald Mariano**

*To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:*

The undersigned legislators and/or citizens respectfully petition for the passage of the accompanying bill:

An Act relative to insurance companies and quality measures.

PETITION OF:

NAME:	DISTRICT/ADDRESS:
Ronald Mariano	3rd Norfolk

[SIMILAR MATTER FILED IN PREVIOUS SESSION  
SEE HOUSE, NO. 1014 OF 2007-2008.]

## The Commonwealth of Massachusetts

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In the Year Two Thousand and Nine

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### AN ACT RELATIVE TO INSURANCE COMPANIES AND QUALITY MEASURES.

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:*

1 SECTION 1. Section 2, chapter 32A, of the General Laws, as appearing in the 2006 Official  
2 Edition, is hereby amended by adding the following definitions:

3 “Quality”, the degree to which health services for individuals and populations increase the  
4 likelihood of the desired health outcomes and are consistent with current professional  
5 knowledge.

6 “Cost efficiency”, the degree to which health services are utilized to achieve a given outcome or  
7 given level of quality.

8 “Physician performance evaluation”, a system designed to measure the quality and cost  
9 efficiency of a physician’s delivery of care and which shall include quality improvement  
10 programs, pay for performance programs, public reporting on physician performance or ratings  
11 and the use of tiering networks.

12

13 SECTION 2. Section 21, chapter 32A of the General Laws is hereby amended by adding after  
14 the last sentence, the following:

15 The commission shall not implement or contract with a carrier as defined in section 2 of chapter  
16 176O for the implementation of a physician performance evaluation program as defined in  
17 section 1 unless the program has the following minimum attributes:

18 Public disclosure regarding the methodologies, criteria and algorithms under consideration 180  
19 days before any performance evaluations of physicians are applied.

20 Meaningful input by independent practicing physicians and biostatisticians in a timely fashion  
21 that will ensure that the measures being used are clinically important and understandable to  
22 patients and physicians and that the tools used for performance evaluations are fair and  
23 appropriate;

24 A mechanism to ensure data accuracy and validity that includes a feedback cycle of not less than  
25 120 days prior to the public reporting of the data, which accepts corrections to errors from  
26 multiple sources, including the physician being evaluated, assesses the causes of the error(s)  
27 and improves the overall evaluation system.

28 A mechanism to provide the physician being evaluated with patient level drill down  
29 information on any cost efficiency measures used in the evaluation and patient lists for any  
30 quality measures that are used in the evaluation that includes a list of patients counted towards  
31 each quality measure, as well as the interventions for each patient that counted towards that  
32 measure.

33

34 Each quality measure shall have a reasonable target set for each measure and shall not allow the  
35 target level to be open-ended.

36 If a quality measure is to be constructed across multiple conditions then the measure shall be  
37 case mix adjusted.

38 A consensus process shall be in place to provide proper weighting of more important quality  
39 measures at a higher weight and the equal weighting of all measures shall not be used as a  
40 default.

41 Sample sizes used in the development of quality measures should not be increased by adding the  
42 number of interventions and the number of opportunities across multiple health conditions to  
43 create an adherence ratio, without appropriate statistical adjustment of such a process.

44 Adherence must be assessed at a physician group practice level rather than at the individual  
45 physician level.

46 Sample sizes used in the development of cost efficiency measures must be large enough to  
47 provide valid information.

48 Information physicians are rated on must be current to reflect physicians' current practices of  
49 care for their patients, be appropriately risk adjusted and include appropriate attribution,  
50 definition of specialty and adjustments for unusual medical situations. Physicians should be  
51 measured only on conditions appropriate to their specialties.

52 Use of preventive care and under-use measures should not be considered as part of cost  
53 efficiency measurements.

54 Recommendations by which the physician can improve the results of the evaluation reporting.

55

56 An evaluation plan that uses assignment by tiering shall include a uniform tier assignment  
57 protocol and shall have a statistically significant difference in rating calculations in order to shift  
58 a physician from one tier to another. Separate categories shall be created for physicians for who  
59 cannot be evaluated in a statistically reliable manner. Said categorization shall not result in  
60 higher co-payments for patients being treated by physicians in these separate categories. Said  
61 plans shall also employ a data driven process to determine which medical specialties to tier.

62 Uniform tiering should be assigned to group practices so as not to add additional administrative  
63 burdens to physicians' practices.

64 Accuracy regarding tiering is critical to avoid the unintended consequences of limiting access to  
65 care and introducing risk adversity. Information should be disseminated in such a fashion that  
66 results are both understandable and comprehensive enough to promote education and quality  
67 improvement.

68 Increasing data accuracy must be approached as a continuous quality improvement (CQI) project  
69 aimed at improving the evaluation system itself.

70

71 SECTION 3. No carrier as defined in section 2 chapter 176O of the General Laws shall establish  
72 a physician performance evaluation program unless the program has the following minimum  
73 attributes:

74 Public disclosure regarding the methodologies, criteria and algorithms under consideration 180  
75 days before any performance evaluations of physicians are applied.

76 Meaningful input by independent practicing physicians and biostatisticians in a timely fashion  
77 that will ensure the measures being used are clinically important and understandable to patients  
78 and physicians and the tools used for performance evaluations are fair and appropriate;

79 A mechanism to ensure data accuracy and validity that includes a feedback cycle of not less than  
80 120 days prior to the public reporting of the data, which accepts corrections to errors from  
81 multiple sources, including the physician being evaluated, assesses the causes of the error(s)  
82 and improve the overall evaluation system.

83 A mechanism to provide the physician being evaluated with patient level drill down  
84 information on any efficiency measures used in the evaluation and patient lists for any quality  
85 measures that are used in the evaluation.

86 Each quality measure shall have a reasonable target set for each measure and shall not allow the  
87 target level to be open-ended.

88 If a quality measure is to be constructed across multiple conditions then the measure shall be  
89 case mix adjusted.

90 A consensus process shall be in place to provide proper weighting of more important quality  
91 measures at a higher weight and the equal weighting of all measure shall not be used as a default.

92 Sample sizes used in the development of quality measures should not be increased by adding the  
93 number of interventions and number of opportunities across multiple health conditions to create

94 an adherence ratio. Adherence must be assessed at a physician group practice level rather than at  
95 the individual physician level.

96 Recommendations by which the physician can improve the results of the evaluation reporting.

97 An evaluation plan that uses assignment by tiering shall include a uniform tier assignment  
98 protocol and shall have a statistically significant difference in rating calculations in order to shift  
99 a physician from one tier to another. Separate categories shall be created for physicians who  
100 cannot be evaluated in a statistically reliable manner. Said categorization shall not result in  
101 higher co-payments for patients being treated by physicians in these separate categories. Said  
102 plans shall also employ a data driven process to determine which medical specialties to tier.

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110 aimed at improving the evaluation system itself.

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