

HOUSE No.

The Commonwealth of Massachusetts

PRESENTED BY:

Robert J. Nyman

To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:

The undersigned legislators and/or citizens respectfully petition for the passage of the accompanying bill:

An Act relative to unfair claim settlement practices in a consumer's right of choice in collision automobile repairs.

PETITION OF:

NAME:

Robert J. Nyman

DISTRICT/ADDRESS:

5th Plymouth

[SIMILAR MATTER FILED IN PREVIOUS SESSION
SEE HOUSE, NO. 1045 OF 2007-2008.]

The Commonwealth of Massachusetts

In the Year Two Thousand and Nine

AN ACT RELATIVE TO UNFAIR CLAIM SETTLEMENT PRACTICES IN A CONSUMER'S RIGHT OF CHOICE IN COLLISION AUTOMOBILE REPAIRS.

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority
of the same, as follows:*

1 Chapter 176D of the General Laws, as appearing in the 2006 Official Edition, is hereby amended in Section 3, by
2 adding a new paragraph (o) to subsection (9) as follows:

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4 (o) requiring, suggesting, requesting, or recommending that any claimant or insured should or should
5 not have repairs made in a specified registered repair facility or facilities authorized under section 340
6 of chapter 90 or otherwise, nor shall an appraiser or employees of an independent appraisal company,
7 insurance company or any of its employees or representatives use coercion or intimidation to cause
8 appraisals or repairs to be made or not made, in any specified repair facility or facilities.

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