

HOUSE No.

The Commonwealth of Massachusetts

PRESENTED BY:

Kathi-Anne Reinstein

To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:

The undersigned legislators and/or citizens respectfully petition for the passage of the accompanying bill:

An Act relative to customers of automobile insurance.

PETITION OF:

NAME:

Kathi-Anne Reinstein

DISTRICT/ADDRESS:

16th Suffolk

[SIMILAR MATTER FILED IN PREVIOUS SESSION
SEE HOUSE, NO. 1065 OF 2007-2008.]

The Commonwealth of Massachusetts

In the Year Two Thousand and Nine

AN ACT RELATIVE TO CUSTOMERS OF AUTOMOBILE INSURANCE.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

1 Section 34O of chapter 90 of the General Laws, as appearing in the 2004 Official Edition, is hereby
2 amended by adding at the end of subsection (b) the following words: and also provides that the insured is clearly
3 defined as the claimant or customer and that only the claimant or customer may authorize repairs as required by
4 Attorney Generals regulation 940 CMR 5.00. Such plan shall further state that the "claimant or customer" shall not
5 mean the insurer involved in the claim or an employee, agent, repairer or a person acting on behalf of the insurer.