

**HOUSE . . . . . No.**

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**The Commonwealth of Massachusetts**

PRESENTED BY:

**Tom Sannicandro**

*To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:*

The undersigned legislators and/or citizens respectfully petition for the passage of the accompanying bill:

An Act Relative to the rights of commuter rail patrons.

PETITION OF:

NAME:	DISTRICT/ADDRESS:
Tom Sannicandro	7th Middlesex

[SIMILAR MATTER FILED IN PREVIOUS SESSION  
SEE HOUSE, NO. 3621 OF 2007-2008.]

**The Commonwealth of Massachusetts**

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**In the Year Two Thousand and Nine**  
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**AN ACT RELATIVE TO THE RIGHTS OF COMMUTER RAIL PATRONS.**

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:*

1           SECTION 1. As used in this section, the following word shall have the following meaning:

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3           “Temperature regulation”- the ability of a commuter train car to provide reasonable air condition or heat such that  
4           commuter train passengers travel in a comfortable controlled temperature environment.

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6           **Section 5 of Chapter 161A of the General Laws, as appearing in the 2005 official edition, is hereby amended by**  
7           **inserting after section 5 (r) the following section:**

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9           SECTION 5 (s) To ensure fair treatment of commuter rail passenger, the authority shall not have the  
10          power to collect fares on commuter rail trains that depart 20 or more minutes after their originally scheduled  
11          departure time, or from the passenger of any car of a commuter rail train that fails to provide reasonable  
12          temperature regulation.

13          Passengers of a commuter rail train with a “monthly pass” will be eligible to apply for and receive a cash  
14          or check reimbursement of the full cost of a one way transit ticket as designated by the authority if the commuter  
15          rail train departs 20 or more minutes after its originally scheduled departure time, or is sitting in any car of a  
16          commuter rail train that fails to provide reasonable temperature regulation.

17          To ensure transit passengers are informed of such changes in commuter regulations, the authority hereby  
18          will be required to post in each commuter rail car the conditions under which ticket reimbursement will occur.