

HOUSE No.

The Commonwealth of Massachusetts

PRESENTED BY:

Angelo M. Scaccia

To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:

The undersigned legislators and/or citizens respectfully petition for the passage of the accompanying bill:

An Act to require telephone companies serving the residents of the commonwealth of Massachusetts to enlarge the type size of the printing used in the telephone directories.

PETITION OF:

NAME:

Angelo M. Scaccia

DISTRICT/ADDRESS:

14th Suffolk

[SIMILAR MATTER FILED IN PREVIOUS SESSION
SEE HOUSE, NO. 3372 OF 2007-2008.]

The Commonwealth of Massachusetts

In the Year Two Thousand and Nine

AN ACT TO REQUIRE TELEPHONE COMPANIES SERVING THE RESIDENTS OF THE
COMMONWEALTH OF MASSACHUSETTS TO ENLARGE THE TYPE SIZE OF THE PRINTING
USED IN THE TELEPHONE DIRECTORIES.

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority
of the same, as follows:*

1 SECTION 1. That the small print presently used in the telephone directories causes errors to be made in
2 ascertaining the particular digits of telephone numbers, with resulting wrong numbers, frustrations, and
3 sometimes extra toll charges.
4 That in times of emergency, callers should be able to read the names and numbers clearly and quickly.
5 That top priority of telephone companies should be superior service to the public if the company is to be called
6 rightly a "public utility company," not extra profits from crowding names and numbers on the telephone
7 directories' pages.