

**HOUSE . . . . . No.**

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**The Commonwealth of Massachusetts**

PRESENTED BY:

**Carl M. Sciortino, Jr.**

*To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:*

The undersigned legislators and/or citizens respectfully petition for the passage of the accompanying bill:

**An Act relative to telephone directories**

PETITION OF:

NAME:

Carl M. Sciortino, Jr.

DISTRICT/ADDRESS:

34th Middlesex

# The Commonwealth of Massachusetts

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In the Year Two Thousand and Nine  
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## AN ACT RELATIVE TO TELEPHONE DIRECTORIES.

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:*

1 SECTION 1: The General Laws are hereby amended by adding after Chapter 159C the following new  
2 chapter;

3 CHAPTER 159D. Telephone Directory Distribution

4 Section 1. As used in this chapter, the following words shall, unless the context clearly requires  
5 otherwise, have the following meanings:—

6 “Telephone Directory”, a printed collection of residential or commercial telephone numbers or addresses  
7 or a combination thereof.

8 “Telephone Directory Company”, a business involved in the production or distribution of telephone  
9 directories.

10 Section 2. (a) Telephone directory companies shall implement and maintain a database of names and  
11 addresses of individuals who wish to opt out of receiving telephone directories. The companies shall  
12 maintain a toll-free phone number that consumers may call who wish to add themselves to the opt-out  
13 database.

14 (b) Telephone directory companies shall publish in clear print on either the inside or outside of the front  
15 or rear cover of the telephone directory the procedure by which customers may opt out of telephone  
16 directory delivery.

17 (c) Telephone directory companies shall be prohibited from delivering or mailing telephone directories to  
18 a residential address where an individual added themselves to the opt-out database for a period of five  
19 years from the date the individual signed up for the opt-out database. Upon direct request from a resident  
20 at the address, the telephone directory company may remove the address from the opt-out database before  
21 completion of the five year period.

22 (d) The number of telephone directories delivered to a multi-family residence by a telephone directory  
23 company shall not exceed the total number of units in the building minus the number of units in the  
24 building listed in the opt-out database.

25 (e) Violation of this section shall constitute a violation of Chapter 93A and may be enforced under the  
26 procedures available under said chapter.