

SENATE No.

The Commonwealth of Massachusetts

PRESENTED BY:

Stephen M. Brewer

To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:

The undersigned legislators and/or citizens respectfully petition for the passage of the accompanying bill:

An Act requiring customers to be notified on the status of the service provided to them.

PETITION OF:

NAME:

Stephen M. Brewer

DISTRICT/ADDRESS:

Worcester, Hampden, Hampshire and Franklin

The Commonwealth of Massachusetts

In the Year Two Thousand and Nine

AN ACT REQUIRING CUSTOMERS TO BE NOTIFIED ON THE STATUS OF THE SERVICE PROVIDED TO THEM.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

- 1 SECTION 1. Notwithstanding any general or special law or regulation to the contrary, all
- 2 telecommunications, utilities, and insurance companies doing business in the commonwealth will
- 3 be required to send a certified letter at least ten days in advance to notify their customers that the
- 4 service provided to them will be shut off or discontinued due to money that is owed to such
- 5 company.